

# Report to the Community

July 1, 2017 to June 30, 2018



**OUR MISSION** 

Arlington Free Clinic provides free, high-quality healthcare to low-income, uninsured Arlington County adults through the generosity of donors and volunteers.

# **Our Patients**

Our patients are people you see every day in our community–cashiers, dishwashers, security guards and childcare providers. Although most of our patients work, their jobs do not include access to health insurance.

All live in Arlington County and have incomes at or below 200% of the Federal Poverty Level (for a family of four, this is \$50,200). Most are parents with children who live at home. There are two ways to become a member of AFC and access our comprehensive medical services:

- 1. Each month, we accept approximately 25 new patients through a lottery process.
- Eligible individuals referred by Virginia Hospital Center, Arlington County Department of Human Services, and other safety-net organizations are directly accepted. These include our sickest patients, such as those with cancer, uncontrolled diabetes, and renal failure.

Many patients have one or more chronic diseases, such as diabetes or heart disease, and need access to a range of services including medical treatment, medications, and ongoing care management.

About 250 AFC patients have been transitioned out of our care and onto their own health insurance plans since the Affordable Care Act's (ACA) Health Insurance Marketplace was launched in 2014. The Marketplace, coupled with Medicaid Expansion in Virginia (read more on page 30)–allow AFC to take in more new patients who continue to lack access to care.

Arlington Free Clinic 2921 11th Street South Arlington, VA 22204 703-979-1425 arlingtonfreeclinic.org

# **Our Services**

COMPREHENSIVE HEALTHCARE

Primary, Preventive, and Specialty Care for Adults

Gynecology

Care For Chronic Diseases Including Diabetes, Hypertension, Cancer, and Obesity

Optometry

Pharmacy

**Cancer Screenings** 

Diagnostic & Laboratory Services

**Physical Therapy** 

**Dental Services** 

### **EDUCATION & OUTREACH**

Nutrition

Osteoporosis

Diabetes

**Breast Health** 

**Physical Activity** 

### MENTAL & BEHAVIORAL HEALTH

Psychiatric Assessment & Medication Management

Individual Therapy

Support Groups

Social Services Case Management

Manesh Nachnani, MD



# Gabriel & Diego–Brotherly Love

**IN ADDITION** to sharing DNA, an apartment, and all of their classes last semester, Gabriel and Diego share a condition called ankylosing spondylitis (AS), a painful form of arthritis that affects the spine and other joints, eventually causing them to fuse. For the brothers, underlying the already-challenging experience of being new immigrants is the added obstacle of navigating a serious medical condition in an unfamiliar healthcare landscape.

But the pair has thrived in the two years since their father, who settled in Arlington over 15 years ago, helped them move to the US from Bolivia. Immediately, they enrolled in English classes, found work at a local grocery store, and began a GED course through the Arlington Community Learning program of Arlington Public Schools.

Gabriel was diagnosed with AS when he was nine years old and had been on medication since then to minimize his pain and slow down the progression of his disease. But when the brothers moved, Gabriel couldn't afford to keep up with treatment. Eventually, his symptoms got so bad that he couldn't walk up the steps of the bus he takes to school. The school nurse came to the rescue when she shared information about Arlington Free Clinic–but by that point, he'd already been off of medication for over a year.

Gabriel was immediately put back on treatment and began receiving physical therapy from Irene Hruskoci, PT, and regular care from Dr. Yousef Zarbalian, our volunteer rheumatologist. Diego became an AFC patient as well, and learned that he too has AS. But thanks to early intervention, combined with counseling to help him adjust to his new diagnosis in a healthy way, Diego has done very well.

When the brothers first came to the Clinic, the most hope that Gabriel could muster was for a little relief–it was painful to sleep, to walk to the store, to sit in class–and "pain always reminds you that there's something terribly wrong with your body." These days, when the brothers talk about their futures and starting community college next year, their dreams are much bigger.



# Caring For Very Seriously Ill Patients

**SINCE THE BEGINNING** of the year, we've been caring for seven new patients with metastatic cancer, meaning that cancer cells have spread to different areas of their bodies. AFC's dedication to shepherding these very ill patients and their families through their final days with compassion and dignity is a charge we take very seriously.

AFC engages a wide swath of the community to help care for these patients. Virginia Cancer Specialists' Dr. Loren Friedman, a palliative medicine physician, provides compassionate end-of-life care. Life with Cancer program counselor, David McGuinness, not only supports patients in their final days and counsels family members after death, he also provides care and training for AFC's nursing staff on how to have difficult conversations with dying patients and their loved ones. Oftentimes, our nurses will visit patients and families in the hospital towards the end, and many families remain close to the Clinic many years later. We're able to draw on special funds that generous individuals provide in order to buy costly supplies such as a \$400 medication for constipation caused by pain medicine or nausea bags needed when traveling in the car. Our volunteer oncologists readily see patients experiencing problems related to chemotherapy and transition patients to hospice care when it is time. The Clinic's case manager, Matt Kennedy, even helps families resolve patients' outstanding bills long after patients have passed away.

Thanks to our dedicated staff, our talented volunteers, and a large network of partners, we're uniquely positioned to serve those who would otherwise have difficulty accessing anything comparable to the high-level, comprehensive end-of-life care available through AFC.

### Joan Bowes Ritter, MD

Medical Director

# **Board of Directors**

### **Executive Committee**

Adam R. Hess, JD Chair Partner, Venable, LLP

Kathleen Buto Vice Chair Principal, Kathleen Buto Consultants, LLC

John Rhee, MD, FACS Secretary Cardiovascular & Thoracic Surgeon, Virginia Hospital Center

Kurt Hyde Treasurer Inspector General of a Federal Agency

Dianne Morse Houghton Chair, Governance Committee Director, Strategic Planning & Organizational Performance Management, Library of Congress

Meredith E. Anderson Chair, External Relations Committee Principal, Firekeeper Coaching

Diane H. Naughton Chair, Development Committee Past Acting Executive Director, 2014 Special Gifts Chair, Clinic Volunteer



Read a message from our Board Chair on Page 29 Edgar Arzanda-Yanoc, LLM Executive Director, Virginia Coalition of Latino Organizations (VACOLAO); Senior Lead Organizer, Legal Aid Justice Center's Immigrant Advocacy Program

David Duhamel, MD Partner, PMA Health; Director, Lung Cancer Center & Pulmonary Special Procedures Unit, Virginia Hospital Center

**Grant M. Ehat** Partner Willard Retail Partners

**Kit Gordon** Clinic Volunteer, 2004 Gala Chair

**Carly Kelly, JD** Assistant General Counsel, CareFirst

**Ginger Loper** Lobbyist, Loper Consulting

Joseph Lynch, JD Partner, Epstein, Becker & Green, P.C.

James Meenan Director of Case Management, Virginia Hospital Center

**Douglas H. Root** Co-Founder & Managing Partner, Blackfin Real Estate Investors

**Jennifer Sosin** Advisor, Weber Shandwick

Keegan Stroup, CPA Office Managing Director, Washington DC, Andersen Tax

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Joan Bowes Ritter, MD Walter Reed National Military Medical Center Medical Director

Christine M. Shiker, JD Holland & Knight, LLP Counsel to the Board

Nancy White President



# **Community Council**

Joseph A. Backer, MD Arlington Free Clinic Founder & Past Board Chair; Physician Volunteer; Radiologist, Northern Virginia Radiology Consultants, PLLC (retired)

John F. Benton Deputy Undersecretary for Finance & Administration, Smithsonian (retired); Past Board Chair

David W. Briggs Attorney, Holland & Knight LLP (retired)

Lawrence Cheng Lawrence Cheng Photography, LLC

James B. Cole President & CEO, Virginia Hospital Center

N. Thomas Connally, MD Internist (retired) & Physician Volunteer; AFC Medical Director 2005-2010

**Steven Fedorchak** Restaurateur; Liberty Tavern, Northside Social, Lyon Hall

Loren Friedman, MD Palliative Care Specialist, Virginia Cancer Specialists

Raymond Hoare, MD Cardiologist (retired); Physician Volunteer

Julissa Marenco Otero Assistant Secretary, Smithsonian Institution

**Rev. Andrew T.P. Merrow** Rector, St. Mary's Episcopal Church

John Murphy President, Washington Workplace

Christopher J. Nassetta President & CEO, Hilton **Timothy J. Naughton** President & CEO; AvalonBay Communities

Mary Ann Nirschl AFC Board of Directors 1996-2008; AFC Board Chair 2000-2001

Patricia Rodriguez, MD Oncologist, Virginia Cancer Specialists

Matthew D. Shank, PhD President Emeritus, Marymount University

Allison Shay 20th Anniversary Gala Chair

Matthew Shay President & CEO, National Retail Federation

Thomas Shooltz Partner, Ironwood Realty Partners, LLC

Andres Tobar Executive Director, Shirlington Employment & Education Center

Kristian & Chuck Todd Community Volunteers; Moderator, Meet the Press

David N. Townshend Senior Vice President, Global Sales, Marriot International (retired)

Kathy Townshend 20th Anniversary Gala Chair

Reuben Varghese, MD, MPH Health Director, Arlington County Public Health Division

ASSETS	July 1, 2018	July 1, 2017	Total Financial Suppo
Cash & Equivalents	\$595,449	\$379,871	- \$8,611,900
Contributions Receivable	\$981,990	\$382,218	
Inventory	\$11,397	\$10,409	
Prepaid Expenses	\$84,760	\$58,796	
Investments	\$3,140,817	\$2,955,800	
Operating Lease	\$237,118		
Fixed Assets	\$3,612,769	\$3,561,200	Cash Contributions: \$3,880,18
Total Assets	\$8,664,300	\$7,348,294	General Contributions
			Grants Grants
LIABILITIES AND NET ASSETS	July 1, 2018	July 1, 2017	
Current Liabilities			
Accounts Payable & Accrued Expenses	\$200,006	\$178,691	
Finance Lease	\$19,965	\$5,702	
Operating Lease	\$234,661		
Total Liabilities	\$454,632	\$184,393	In-Kind Contributions: \$4,731,
			Virginia Hospital Center
NET ASSETS	July 1, 2018	July 1, 2017	Rx
Unrestricted	\$6,155,273	\$5,775,965	Off-Site Medical
Temporarily Restricted	\$1,686,121	\$1,019,662	On-Site Medical
Permanently Restricted	\$368,274	\$368,274	
Total Net Assets	\$8,209,668	\$7,163,901	
TOTAL ASSETS AND LIABILITIES*	\$8,664,300	\$7,348,294	Expenses: \$7,566,133
Includes value of AFC facility			Program

Fundraising

Administrative

6% 5%



# What Our Dental Expansion Will Mean

**THIS FALL,** Arlington Free Clinic will celebrate the opening of our new onsite dental clinic. Expanding our services from one part time dental chair in a remote location to three dental chairs in the same place that patients come to see their doctor, pick up their medications, and learn to manage their diabetes is a dream come true.

It was just over a year ago that long-time pharmacy volunteer Mary Mellon came to me with a gift to honor her father who died at a young age from an untreated tooth infection. Mary's donation has inspired many others to give and helped us reach our dental campaign's first \$1M milestone several months back. We are well on our way to meeting our \$1.5M year-end goal, which will fully fund our construction and help support dental operations in the coming years.

It's exciting to imagine the many benefits of having oral healthcare within the Clinic footprint:

• Better health outcomes: There is growing evidence of the link between oral health and overall health. Inflammation, the hallmark of gum disease, increases risk of stroke, heart disease, and even certain cancers. Diabetes is worsened when gums are inflamed, and certain treatments such as chemotherapy and radiation result in severe damage to teeth and gums. • Improved visibility: Having dental care right here will increase the likelihood that our volunteer doctors will recommend it to their patients–and raise patients' awareness of this service. The friendly faces of our dental team will help combat the apprehension that so many of our patients have about dental care.

• Increased collaboration: Dental care has been separate from the rest of healthcare in this country for far too long. It will be exciting to see all health professionals working side-by-side for the good of each patient.

• **Expanded capacity:** In the first year of operations alone, we plan to increase the number of dental patients served from 350 to 800 and the number of appointments from 900 to close to 4,000.

I'm grateful to so many of you who have supported this dream of Mary's-and AFC's-to bring vital dental care to low-income members of our community. Dental care is expensive for everyone-but it is simply not an option for those in poverty, and most of our patients have not seen a dentist in years, if ever. If you share my excitement for this important project, I hope that you will consider a special year-end gift to the dental program, and celebrate with us as we reach our final goal.

We can't wait to show you our new dental clinic!

Nancy White President

# Numbers That Count

Arlington Free Clinic is grateful for the extraordinary support of community partners, volunteers and donors. Working together, our major achievements of FY18 include:

**558** 

New Patients

We brought in 558 Arlington residents who previously did not have regular access to medical care. Of these, 30% came to us by referral from Virginia Hospital Center, community shelters, and other safety-net organizations.

439 <sup>Volunteers</sup> 14,676

Hours of Service

Volunteers are integrated into all aspects of patient care and clinic operations at AFC. Last year, 489 volunteers provided over 14,676 hours of service. The value of their volunteer hours is estimated to be \$1,089,831.

Additionally, 175 Gala and Special Gifts Committee volunteers donated countless hours to planning and raising funds through our Annual Benefit Gala.

# AFC Provided 8,678 medical visits for 1,609 individual patients.

Primary & Specialty Care	4,062
Specialist Referrals	1,289
Dental	1,021
Mental Health	947
Physical Therapy	714
Gynecology	410
Breast Health Outreach Program Appointments	235



### **Dental Program Expansion**

We met our first \$1M Dental Capital Campaign goal, and are on our way to reaching our overall goal of \$1.5M by the end of the calendar year. Our construction plans for the new in-house, three-chair dental clinic are well underway, and we look forward to being operational in a few short weeks.

This time next year, we plan to be tripling the number of dental patients we can serve.

### Awards

**Charity Navigator**, the nation's largest charity evaluator, once again awarded AFC its top rating of 4 stars for financial health, responsibility, and transparency. Only 14% of the organizations evaluated by Charity Navigator have received at least four consecutive 4-star evaluations.

Arlington Free Clinic was selected to receive the Arlington Community Foundation's **2018 Community Impact Award**–volunteers old and new were honored during the Spirit of Community Luncheon.

### Survivorship

Last year, we hosted five Survivor Celebrations for AFC's breast cancer survivors, and invited guest experts to talk about ways the women can stay healthy, now that they've beaten cancer, through nutrition and exercise, getting the recommended preventative screenings, and caring for their mental health.



# **Healthcare Practices Vital to AFC**

Arlington Free Clinic is indebted to the following medical practices that so generously provided a wide variety of specialty care in their offices for hundreds of AFC patients.

Aesthetic Center for Plastic Surgery Arlington ENT & Arlington Audiology Associates Arlington Podiatry Center Arlington Radiation Oncology, PLLC Arlington Women's Center Body Dynamics, Inc. Melanie Buttross, MD Cardiovascular & Thoracic Surgery Partners at VHC Cary Poropatich, MD, LLC Damaneon Smith & Associates, PC Dermatology Associates of McLean, LTD Dominion Anesthesia, PLLC Fairfax Radiological Consultants Leah Fuchs, MD Gastroenterology Center of Northern Virginia Wendy Gottlieb, MD Hand-N-Hand Therapy, LLC Heart Care of Virginia Heart & Vascular Care Insight Imaging Center of Arlington Lions Eye Clinic Bayani Manalo, MD Medical College of Virginia Metropolitan Surgical Associates, PC; Metropolitan Breast Center



National Institutes of Health Nirschl Orthopaedic Center for Sports Medicine & Joint Reconstruction Northern Virginia Dental Clinic Northern Virginia Eye Surgery Center Northern Virginia Gastrointestinal Associates, LTD Northern Virginia Neurologic Associates, LTD Northern Virginia Physicians to Women Northern Virginia Radiology Consultants, PLLC Novant Health Imaging Orthopaedic Foot & Ankle Center OrthoVirginia PMA Health Gopal B. Reddy, MD Christopher Renner, OD The Retina Group of Washington Skin Cancer Surgery Center **TLC Neurology** University of Virginia Health System Vienna Dermatology

Virginia Cancer Specialists, PC Virginia Heart Virginia Hospital Center Virginia Nephrology Group Virginia Neurosurgeons, PC Washington Radiology Associates William Sawchuk MD and Gayle Masri-Fridling MD Ltd

### **VHC Physician Groups**

- Cardiology
- Colorectal Surgery
- Hospitalists
- Infectious Diseases
- OB/GYN Hospitalists
- Podiatry
- Reinsch Pierce Family Center for Breast Health
- Plastic and Reconstructive Surgery
- Surgical Specialists
- Urology
- Wound Care & Hyperbaric Medicine



# **Our Volunteers**

### Board of Directors, Community Council, Committees (Audit, Clinical Services, Dental, Development, Finance, Gala & Special Gifts, Outreach)

Grace Abi-Najm Shea Stephanie Albright Toby Albright Laura Allen Jo Ann Allen David Alperstein Megan Alperstein Donna L. Alpi Meredith E. Anderson Randy B. Anderson Katie Anderson Edgar Aranda-Yanoc, LLM Joseph A. Backer, MD Katy Banks Elise Barrett John F. Benton Pepper Binner Carly Booze Stephen Bouchard Jen Brandely Deb Brennan David W. Briggs Mark A. Buchholz, PMP Jill Burke Deb Burke Kathleen Buto

Sarah Cabalu Wendy Carter M. Anthony Casolaro, MD Jennifer Casolaro Wendy Carter Lawrence Cheng Eleanore Christiansen Allison Cleveland Whitney Cobey James B. Cole N. Thomas Connally, MD John M. Couric, CPA Alexander Couric J. Martin Couric Lisa Coyle Brian Crivella Jen Danaceau Sandy Daniels, DDS Bob Deason Neelima Denduluri, MD Julie DiCerbo, NP Amy Dodds Tracy Donley Doug Dowling David Duhamel, MD Karen Duhamel Krista Edwards Mary Ege Collins Ege Grant M. Ehat Joanna Ehat Nicole Ehrhardt, MD Cindy Eyl

### July 1, 2017-June 30, 2018

Karen Kuwana

Diane Lewis

Ginger Loper

David D. Lee, MD

Joseph Lynch, JD

Karen McAndrews

Karen McArthur

Mindi McClure

Maura McCool

Karla McEvoy

Gerry McGowan

Sarah McLaren

**Catherine Meeks** 

James Meenan

Robert E. McLaughlin

Rev. Andrew T.P. Merrow

Maryam Monfared, DDS

Manesh Nachnani, MD

Christopher J. Nassetta

Diane H. Naughton

Timothy J. Naughton

Katherine Nguyen

**Debbie Nichols** 

Mary Ann Nirschl

Amy Otteni

Amy Parks

Cristina Pauze

Kathy Prominski

Paul Rapavi, DDS

Michael Rapp, MD

Blaire Rasmussen

Dan Rasmussen

Michele Reddan

John Rhee, MD, FACS

Joan Bowes Ritter, MD

Patricia Rodriguez, MD

Nikki Reeves

Kathy Ricchetti

Scott Ritter

Karen Romness

Douglas H. Root

Cassie G. Root, MD

Peggy Richardson

Wendy Pilch

Pam Poth

Julissa Marenco Otero

Talal Munasifi, MD

John Murphy

Julissa Marenco Otero

Judy Feder Stephen Fedorchak Gerri Ferguson LaRissa Ferrell Cristin Finkel Alice Fitzgerald Maura Fredericks Danine Fresch Gray, DDS Kathy Freshley Loren Friedman, MD Jennifer M. Gamboa, DPT, OCS Doreen Gentzler Elizabeth Gill Kit Gordon Ron Gordon Maggie Grant Brian Gray, DDS Shannon Haynes Adam R. Hess, JD Bev Hess Raymond Hoare, MD Hon. Edward M. Holland, JD **Dianne Morse Houghton** Toni Howell Kurt Hyde Jennifer Irvin Daniel Johnsen Stuart Katz, MD Carly Kelly, JD Andrea Kirshner Jennifer Knutson Barbara L. Korman

 Aria Balderrama and Paige Curtis



Matthew Sehler Katy Senkus Sejal Shah Matthew D. Shank, PhD Matthew Shay Allison Shay Grace Shea lan Shenk, MD Christine Shiker, JD Thomas C. Shooltz Susan Shuckra Mark Silverwood Sarah Harper Smith, MD Amy Smith Landy Sorenson Jennifer Sosin Colleen Sport Abbe Steel Keegan Stroup, CPA Kevin Sullivan Ashley Templer, DPT Amy Thompson Helen Tiene Andres Tobar Kristian Todd Chuck Todd Diane Tomb Bronwyn Towle David N. Townshend Kathy Townshend Sarah Trimmer Greg Trimmer Alise Troester Reuben K. Varghese, MD, MPH Taryn Walpole Jeff Walpole Stephanie Whitaker Melanie Whittington

Konrad Schweitzer

Chahine Yamine, MD Aida Yamine Elise Samski Michelle Zook

### **On-site Providers**

Melody Abraham, MD Aala Al Eid, MD Joseph Backer, MD Achana Ball, MD Michael Ball, MD Christina Baselga, MD Andrew Becker, MD Paula Bergamini, MD Colleen Borelli, MD Lillibeth Boruchow, MD Deborah Bowers, MD Thomas Butler, MD Stephanie Chang, MD Hong-Hanh Chau, MD N. Thomas Connally, MD Mary Crowther, MD Ritu Cuttica, DO Karen Dixon, MD Robert Dobrzynski, MD David Duhamel, MD David Dunning, MD Josef Dvorak, MD Nicole Ehrhardt, MD Aysha Faroogi, MD Lynne Gaby, MD Matthew Hahn, MD Jeff Hales, MD Michael Halle, MD Jessica Hirschhorn, MD Raymond Hoare, MD Laura Jawidzik, MD Anjuli Jindal, MD Madhavi Kakarla, MD Stuart Katz, MD

# **Our Volunteers**

Colleen Kennedy, MD Kimbra Kenney, MD Menawar Khalil, MD Curi Kim, MD Kaleen Kitay, MD Kimberly Kongkasuwan, MD Michael Koren, MD Corrine Lahti, MD Erika Latchis, MD Leonard Levine, MD Vivia Liang, MD Enkhtuya Lkhaijav, MD Vinh Mai, DO John Maloney, MD Kenneth Marshall, MD Anne Miranowski, MD Timothy Muir, MD Manesh Nachnani, MD Seetaramayya Nagula, MD Michelle Ng, MD Duong Nguyen, MD Michelle Nguyen, MD Dorothy Nicholson, MD Deborah Omori, MD Anne Pariser, MD Jane Piness, MD Caroline Poplin, MD Kathleen Price, MD

Kenneth Quinto, MD Thomas Rakowski, MD Jorge Ramallo, MD Michael Rapp, MD Russell Rayman, MD Christopher Renner, OD Joan Ritter, MD Romona Satchi, MD Laura Sessums, MD Ian Shenk, MD Sarah Smith, MD Eugene Soh, MD Larry Spoont, MD Jerome Stein, MD Lawrence Stein, MD Laura Stone, MD Nicole Swistak, OD Rubinder Toor, MD Suraj Venna, MD Helen Walsh, MD Leigh Watlington, MD Susan Welsby, MD Margot Wheeler, MD Sean Whelton, MD Eleanor Wilson, DPM Christopher Wyckoff, MD Yousef Zarbalian, MD Steven Zimmet, MD

### On-site CNAs, Nurses, Nurse Practitioners, Physician Assistants

Margie Badman, NP Carol Baker, RN Rachel Barish, RN Jessica Blakely, RN Renee Boniswa, RN Pat Brosnan, RN Lindsey Brown, RN Natalie Bush, RN Dana Crowdus, RN Susana De La Torre, RN Honora Dent, RN Julie DiCerbo, NP Lynnette Downs, RN Cynthia Dunbar, RN Nancy English, NP Maria Escalante, RN Aviana Everett, RN Barbara Fay, RN Ashley Fry, RN Elizabeth Healy, NP Mary Hill, RN Deborah Imperato-Fieger, PA Bridget Jennison, RN Bora Jin, PA Kathleen Judge, RN

Hirut Kassa, RN Linda Keyser, RN Amita Khatri, CNA Preeti Kral, CMA Charles Kramer, CMA Sarah Kramer, CNA Savannah Kramer, CNA Elizabeth Kreikemeier, RN Katherine Kyle, NP Maria Teresa Laguna, RN Mary Ludden, RN Michelle Mangrum, RN Martha Mathis, RN Katherine McCarter, RN Susan Miller, RN Mary Miossi, RN Erica Mitrano, RN Nefisa Mufti, RN Kathleen Mulvihill, RN Ashley Munoz, RN Elizabeth Neglia, RN Jennifer Nguyen, RN Darci Niestroy, RN Virginia O'Connell, RN Rosemary Padberg, RN Emily Page, RN Christine Pintz, NP Mary Porretta, RN

Desiree Rand, RN Jane Renfro, NP Michelle Rumble, RN Elena Schatell, CMA Mary Schlenker, RN Nicole Schmitzer, RN Ashley Scott, NP Stephanie Semadeni, RN Julie Spielmann, NP Christine Strasser, RN Vanessa Swanson, RN Mary Lou Thompson, RN Martha Ware, RN Kate Wilson, RN

### Pharmacists

Hanan Alkaysi, PharmD Myhanh Do, RPh Ira Faden, RPh Ben Kamrad, PharmD Minji Kwon, PharmD Kayla McFeely, RPh Marissa Schlaifer, RPh Mary Vogel, PharmD

### Counselors, Educators, Exercise Instructors, Technicians, Physical Therapists

Veronica Abraham, MD, MPH Katie Aliberti, MSW, LCSW Lloyd Bell Nancy Branberg, PT Melinda Cater, RD Elizabeth Chaffee, LCSW-C Tsetsgee Davaadorj John Dietrick Courtney Foley, PT Jacqueline Geralnick, RD Debra Haynes, MPH Irene Hruskoci, PT Josh Jordan, PT Desiree Labor Elizabeth Leeman, PT Andrea Limmer Ellen Maland Marie Markey, PT David McGinness, MSW, LCSW Panteha Nazari, PT

Anne Reese, LICSW Kenneth Ricks Ashley Templer, PT Jorge Villalobos, PT

### Administrative, Clinic, & Pharmacy Support, Physical Activity Counselors

Roukiya Ahmed Ali Said Kira Alaniz Kirsten Albert Senayt Alemu Matthew Aliberti Cole Allen Maria Alva Carly Amon Alexander Amram Samuel Anaya Cantu, MD John Anaya II, MD Pat Anderson Patricia Ardila Sandra Aresti Sanga Aryoubi Jemima Asare Celine Asbury ELizabeth Auten Hira Azam Katy Banks Marta Barkell Margaret Barua Marila Belcher **Regina Bell** Jan Belz Lissette Bencosme Aishwarya Bhan Ranjit Bhangu Mara Bladergroen Paola Bonilla Sandra Boodman Nancy Bossard Christina Boulineaux Joan Bready Katherine Bruch Elizabeth Burke Ryan Burke Eric Burkholder Gabriella Cabrera Magaly Cabrera-Ortiz Romana Campos





Bradley Carlson Iris Castro Cecilia Chan Diana Chicas Garcia Jaya Chimnani Sarah Chisholm Younhee Choi **Eileen Chong** Raisa Choudhury Pia Clark Nicole Claros Lujan James Cochran Devon Cogswell David Cohen Erica Colchao Katherine Collins Marcela Colon Mary Cowden Ellen Croog Thomas Crow Paige Curtis Dina Cuttier Leigh Dairaghi Parker Danaceau Rose Dando Christina Dang Elissa David William Deshazo Sumeet Dixit Brendan Dolan Elizabeth Dolan Alexandra Dolegui Margaret Donovan Lammot DuPont Alicia Durand Lynn Durel, PhD Colleen Dyer Nicholas Ehat Jennifer Emry

**Robert Enders** Elizabeth Escovar Francisco Espaillat Jessica Espinal Michelina Ferate Estela Fernandez Terry Ferrari Hayley Flynn Kiara Franco Isabelle Franklin Beth Fricano Natasha Garamani **Richard Garrett** Adam Gaynor Sharon Golden Osscar Gonzalez Sandoval Kit Gordon Vaishnavi Govind Gina Grantham Paige Graskemper Jaimie Griffin Volunteer Groups Marilyn Guerrero Catherine Han Kathryn Harper Ben Harris Lucia Harris Leah Harvey Daniel Harwood Bud Hensgen Steve Heo Brittainy Hereford Monica Hernandez Laura Holsten Michel Holsten Nanette Hotchner Phoebe Huang Chelsea Huebner Gregory Huebner

Simon Hwang Helia Imany-Shakibai Rachel Ingersoll Aly Jaffer Kaelin Jennison Madeline Jennison Joe Johnson Jennifer Jones Praneeta Joshi Bryn Kabiri Renee Kakareka Monica Kamshatti Su Kang Jill Kathman Julianne Kiene Natasha Koermer Barbara Korman Alexandra Koza Christopher Kyaw Magali Laguerre Onkur Lal Michael Landivar Jasmin Lara Ana Larrain Laura Lazarte-Jimenez Cindy Le Gloria Lee Uria Lee Patricia Lewandowski Nancy Limprecht Kate Linton Julia Lisbeth Joy Lloyd-Montgomery Adriane Lopez Olivia Lordos Sarah Lotkowski Kimberly Love Quan Lu Vanessa Lukas

VOLUNTEER PROFILE

### Why I Volunteer: Margot Wheeler, MD

I first worked in a community health setting while in medical school at Dartmouth, bringing educational programs into the local schools. Then in 1999, after settling in Arlington with my family, I began volunteering at Arlington Free Clinic. My prior Internal Medicine practice was in the Navy and in academic medicine, but I was always drawn to the idea of giving back in my own county. Knowing that there was a significant underserved community in Arlington, I chose to volunteer in Primary Care at AFC.

Once a month, I see Internal Medicine patients with everything from minor injuries to life-threatening heart disease and diabetes. While I provide primary care services to our patients, I know that through the Clinic's partnerships with the local hospital and a multitude of specialists, those with complex needs like renal failure can receive kidney dialysis or those who have advanced cancer can access life-saving chemotherapy. Not only am I able to provide comprehensive care through AFC, but I can also maintain continuity-of-care, having seen some patients regularly now for years.

Our patients bring with them the challenges of physical labor, family separation, and financial stressors. Caring for patients in this environment is both challenging and immensely rewarding. The other great part of working at Arlington Free Clinic is the tremendous support from the other staff and volunteers. Our team goes above and beyond to provide top-quality healthcare. It is an honor to work with such a dedicated team toward our common goal of delivering compassionate and comprehensive care. It has been my privilege to volunteer at Arlington Free Clinic for the past 19 years.

### Margot Wheeler, MD

Volunteer Medical Provider



# **Our Volunteers**

Alyssa Luz-Ricca Marilu MacCarthy James Mack Jessica Madison David Maguire Caitlin Maloney Maia Mandel Carmen Marcus Sofia Martinez-Oronoz **Raquel Mazariegos** Owen McAleer Diana McDaniel Jane McGlone Melissa McMahon George Meek Sara Melendez Mary Mellon Aitana Mendiguren **Richard Mickle** Sheila Sam Milam James Mizner Marianne Moerman

Leticia Mohmand Gisselle Montano Rojas Cullen Moran Luis Morillo Cabrera, MD Peter Morris Clara Nachmanoff Elizabeth Nadeau Yasmin Nagarro Barraza Lorena Narvaez Kay Nassetta **Diane Naughton** Lydia Newlon Annie Nguyen Linda Nguyen Matthew Nguyen Mary Ann Nirschl Annie Normand Carly Norwood Zolzaya Odonbayar Marvin Ortiz Daphne Papamichael Gauri Paydenkar

**Bethany Pepper Christine Peterson** Paula Pettavino, PhD Kyrstie Peynado Maria Pinto David Pisfil Paula Potts Magdalene Pszonak Glen Purdum **Timothy Putnam** Anaisa Quintanilla-Arteaga Lynne Ragazzini Sheliza Rais Shayann Ramedani Gricelda Ramirez Sandra Ramirez Viviane Razatovo Drea Robotham Tania Rodriguez Lorraine Rodriguez Tamburrino

Mercedes Roquebert **Douglas Ross** Carol Ruppel Alexi Saba Beronica Salas Karla Salazar Rafael Sampayo Rose Sanchez Zenaida Sanchez Cubas Evan Sandefur Barbara Sandoval Karem Saund Terri Schapiro Laura Schell Susan Schmidt Edward Scholl Jamie Schwartz Rosa Scott Susan Senn Sarah Severoni Nida Sharief Lauren Shaub

Vaishali Sikotra Anne Simmons Reva Siva Fay Slattery Deborah Sliz Morgan Snow Cristina Sotela Emilia Soto Sovy Sou Conor Sullivan Cheryl Sullivan Marlliny Sullivan Lyudmyla Susla Carll Swartz Felicia Tan Steven Tan Sara Tershel Martin Thomas Steven Thomas Eva Ruth Tola Sinka Jorge Torrez Dejhanira Torrico

Nicole Touzard Kevin Trieu Sarah Trusty Alejandra Underwood Anne Vaden Fernando Van Reigersberg Stephanie Van Reigersberg Daniel Vilchez Marissa Viola Natalie Vu Elizabeth Wall Daniel Wang Ashlee Warner **Ricky Weiss** Joy Wells Eric Wilson Maria Witkowski Terkik Worknesh Annie Yan Robert Young Fatma Youssef, PhD



Stephanie Van Reigersberg and Rosa Scott

Duong Nguyen, MD

# **Honor Roll of Donors**

### July 1, 2017-June 30, 2018

### Over \$100,000

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### "Lyfting" barriers to care

Even with generous providers donating everything from oncology visits and surgeries, to radiation and chemotherapy, a cancer diagnosis will still mean a surge of new expenses for Arlington Free Clinic's low-income patients and their families.

AFC recently hosted a series of focus groups with our breast cancer survivors to better understand their needs during cancer treatment–consistently, transportation topped their lists. It's not uncommon to have multiple medical visits a week while undergoing treatment, and if you have to pay parking fees, don't have a car, or aren't able to drive after treatment–costs quickly add up.

Free, comprehensive healthcare is of no use to patients who can't afford to get to it –enter rideshare company Lyft, which began partnering with AFC last year. Currently, Lyft is providing rides at no cost for patients such as 72-year-old Marta, whose breast cancer recently returned.

Marta's treatment requires radiation twice a week for the next five weeks, but Lyft rides to the hospital on her radiation days ensure that she doesn't miss appointments with doctors who generously donate their valuable time and expertise. Moreover, reliable transportation has removed Marta's biggest barrier to accessing life-saving treatment.

Marta can't afford to stop working during treatment and is continuing her job as a childcare provider. Lyft rides after radiation transport her safely back to work and make it possible for her to continue supporting herself.

> "We are proud to partner with AFC to help provide reliable rides for people who need them most. Improving people's lives is at the core of what we do at Lyft, and we hope to give patients one less thing to worry about during their journey to recovery."

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July 1, 2017-June 30, 2018

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Founded in 2011 by Karen Beam Leder, the Power of Pink Fund raises dollars for organizations (including the Arlington Free Clinic) that provide breast health education, screenings, mammograms and treatment to women in the greater Washington area, regardless of their ability to pay. Over the past five years they have raised over \$650,000 for breast health care for the underserved community.

The Power of Pink hosts two flagship events, featuring a workout and luncheon, in Bethesda and Northern Virginia, as well as several other events.

The Power of Pink Fund began as a way to honor the founder's sister, Jill Beam Kougl, a two time breast cancer survivor. Learn more at: **www.power-of-pink.org** 

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Anonymous [solidcore] Mr. & Mrs. David Alperstein Arena Stage Arlington Eye Center Arlington Oral and Maxillofacial Surgery The Arlington Players Ashley Leonard Yoga BalletNova Center for Dance Ballston BID BbG Fitness Becky's Pet Care Bike and Roll DC Breaux Vineyards Deb & James Brennan Briar Patch Bed & Breakfast Inn Calico Corners Cathedral Choral Society The Cheesecake Factory Clyde's Restaurant Group Company Flowers & Gifts Too! Copperwood Tavern Dr. & Mrs. Steven Danaceau DC Style Factory Mrs. Pia Dinon-Clark & Mr. Anthony S. Clark Eileen Fisher, Tysons Galleria F.H. Furr Plumbing, Heating, Air Conditioning & Electrical Fairlington Dental Fieldstone Farm Mr. Matt Finarelli Georgetown Events -Millie's Spring Valley Mr. & Mrs. Mike Gill Great Country Farms Ms. Lauren Greene Jeanne VanderPloeg Photography LLC Jhoon Rhee Tae Kwon Do Kendra Scott - Mosaic District Mr. Kyle Klein LavaBarre Lebanese Taverna Lettuce Entertain You Restaurants Liberty Mountain Resort Ginger & Brett Loper McLean Racquet & Health Club Mr. & Mrs. Joseph T. McMahon, Jr. Metro 29 Diner Mind the Mat Pilates & Yoga Arlington The Money Baker The Mount Vernon Ladies' Association of the Union **Olio Tasting Room** 





### Up to \$99

Adagio Ballet and Dance School Ms. Margaret Altizer Arlington Seventh Day Adventist Church Ms. Christy Aronheim The Artisans Aurora Hills Senior Center Yarn Crafters Bark + Boarding Barston's Child's Play Toys and Books Bayou Bakery Mr. Gary Betourne bevello - Mosaic District Ms. Elizabeth Brady Brew Republic Bierwerks LLC Bruegger's Bagels Caboose Brewing Company Capitol City Brewing Company Ms. Pat Cascio Chai Pani Restaurant Group Cherry Blow Dry Bar Ms. Pat Clopper Ms. Joanna Cook COR FIT Cordaro Fit, LLC Cotton & Reed Congressman Joe Crowley & Kasey Crowley Devils Backbone Brewing Company Dick's Sporting Goods District Taco Ms. Sarah Dolby Ms. Martina Donayre Ms. Krista D. Eaton Hon. Adam Ebbin **Elevation Burger** Escape Room Live **Esquire Confections LLC** 



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### PRACTICE SPOTLIGHT

### Virginia Hospital Center Physician Group: Cardiology

VHC Physician Group: Cardiology has provided comprehensive cardiology care in their office at Virginia Hospital Center since 2015. On a day-to-day basis, the five-physician team of Drs. Jeremy Bock, Matthew Lucks, R. Preston Perrin, Hassan Tabandeh, and Eric Thorn treat patients with heart conditions such as arrhythmia and congestive heart failure using either medical treatment to manage symptoms and threats to health, or special procedures to physically remove blockages and resolve heart problems.

Providing pro bono care to Arlington Free Clinic patients has always been an important commitment of the practice– something that gives Dr. Bock and his colleagues a lot of satisfaction: "Being able to treat patients in need of care, regardless of their socioeconomic status, is what really matters to us as doctors."

> It's always best to treat medical conditions early, before a problem becomes a crisis. Arlington Free Clinic provides an avenue for delivering this early access to free care for those in need and this leads to better health outcomes and a healthier community. Without this care, our entire community suffers-not only those who are sick. "Having systems and processes in place that connect our practice and Virginia Hospital Center to Arlington Free Clinic enables my colleagues and me to help people, regardless of their financial situation-8. Bock, MD. FACC and this makes working at VHC Physician Group: Cardiology even more rewarding."

> > Jeremy S. Bock, MD

# Staff

Nancy White President

### **Clinical Services**

**Sheila Ryan** Director of Clinical Services

Luisa Aburto Clinical Assistant

Kennya Alvarado Nurse Manager

Pierre Cartier, DMD Dentist

Surekha Cohen Nurse Manager

Martina Donayre Dental Assistant

Jennifer Escoto Medical Assistant

Kensie Huezo Medical Assistant Matthew Kennedy Case Manager

Terry McManus Nurse Practitioner

Anabel Merida Social Services Case Manager

Hilonka Morales Clinical Administrative Assistant

**Jyl Pomeroy** Program Manager, Mental/Behavioral Health

Eleanor Richards Nurse Manager

Liz Rosales Medical Assistant

Aida Salamanca Medical Assistant

**Eva Sweeney** Nurse Manager

### Pharmacy

Judy Dietrick Pharmacist-in-Charge

Gaby Arispe Pharmacy Technician

Wendy Boning Pharmacist

Mary Anne Panich Pharmacist

### **Clinical Administration**

Jody Steiner Kelly Director of Clinical Administration

Marlene Alvarez Eligibility Specialist

Gloria Jimenez Receptionist

Marietha Mayen Appointment Scheduler

Alejandra Underwood Clinical Administrative PRN

### Development

Alicia Nieves Director of Development & Communications

Megan Coyle Development & Volunteer Relations Assistant

Kate Nadeau Events Manager

Bronwyn Towle Grants Development Manager

### Finance, Human Resources, IT

**Coralie Miller** Director of Finance & Human Resources

Solomon Habte IT & Facility Manager

### Volunteers

Mario Vargas Volunteer Coordinator



BOARD CHAIR'S LETTER



**WE AT ARLINGTON FREE CLINIC** believe that all people should have access to healthcare– regardless of income, nationality or creed–so we were thrilled when Virginia expanded Medicaid coverage earlier this year. Medicaid expansion will bring care to thousands of Virginians, including many Arlingtonians.

Over the past few months, we have learned a lot as we've carefully considered the impact of Medicaid expansion on those we serve. We've had conversations with local safety-net leaders, county and state health officials, our volunteer health professionals and experts across the country to understand the gaps in care that will continue to exist. We have learned that while Medicaid will greatly increase access to health care, it will not cover everyone in need, nor will it provide access to the full range of services generally required to get and stay healthy.

Our mission-to provide free, high-quality healthcare to low-income, uninsured Arlington County adults through the generosity of donors and volunteers-remains unchanged and critically important. We will:

• Continue to serve as a comprehensive medical home for the many Arlingtonians who will remain uncovered, even after Medicaid expansion;

• Be there to fill gaps in care, for services such as dental, that Medicaid does not cover;

• Provide continuity and security for vulnerable residents by maintaining a steady medical home while the stability of the Affordable Care Act– whether the law is repealed, dismantled piece by piece, modified, or kept intact–remains unclear

AFC will be busy in the coming months with the important job of helping Medicaid-eligible patients transition to new medical providers. We plan to bring patient navigators onsite to help with enrollment and are providing training to our clinical team to ensure continuity of care for all patients and especially for those who are seriously ill.

It would be nice to think that the expansion of health insurance would give us reason to close our doors–and maybe someday it will. But for now–and for many years to come–AFC remains dedicated to providing the highest quality, most comprehensive care possible to our most vulnerable residents. Arlington Free Clinic will continue to serve–until everyone has healthcare.

Adam R. Hess, JD Board Chair

	Childless Adults Parents		People with Disabilities	
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Currently:	Not Eligible	Eligible with annual income ≤ \$6,900*	Eligible with annual income ≤ \$9,700	
Beginning 2019:	Eligible with annual income ≤ \$16,754	Eligible with annual income ≤ \$28,677*	Eligible with annual income ≤ \$16,754	

### Medicaid Expansion will bring care to many more...



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# Your support of Arlington Free Clinic is greatly appreciated!











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