



# Report to the Community

JULY 1, 2013 – JUNE 30, 2014



arlington  
freeclinic  
CELEBRATING 20 YEARS



Vivian Liang, MD



## OUR MISSION:

Arlington Free Clinic provides free, high-quality medical care to low-income uninsured Arlington County adults through the generosity of donors and volunteers.

# OUR SERVICES

## COMPREHENSIVE MEDICAL CARE

- Primary, preventative and specialty care for adults
- Gynecology
- Care for chronic diseases including diabetes, hypertension, cancer and obesity
- Optometry
- Pharmacy
- Cancer screenings
- Diagnostic and laboratory services
- Physical Therapy
- Wellness classes including nutrition, yoga and parenting

## EDUCATION AND OUTREACH

- Nutrition
- Osteoporosis
- Diabetes
- Breast health

## MENTAL HEALTH

- Psychiatric assessment and medication management
- Short-term therapy
- Support groups

Arlington Free Clinic  
2921 11th Street South  
Arlington, VA 22204  
703-979-1425  
[arlingtonfreeclinic.org](http://arlingtonfreeclinic.org)

# OUR PATIENTS

Our patients are people you see every day in our community – the young cashier handing you your order at a busy doughnut shop, and the older gentleman counting your shirts at your neighborhood dry cleaners. Others work behind the scenes – the dishwasher in a popular Clarendon restaurant and the evening security guard at a Rosslyn office building. Still others have faithfully served for years taking care of children or cleaning homes. They work hard, focused on doing a good job so they can provide for their own families. Many never thought they would ever need free health care.

All live in Arlington County and have incomes at or below 200% of the Federal Poverty Level (for a family of 4, this is \$47,700). Most are parents with children who live at home.

Although most of our patients work, their jobs do not include access to health insurance. In recent years, an increasing number of new patients came to Arlington Free Clinic (AFC) after losing their jobs and their insurance.

There are two ways to become an AFC patient.

- 1) Each month, we accept approximately 25 new patients through a lottery process.
- 2) Individuals referred by Virginia Hospital Center, the Arlington County Department of Human Resources and shelters that meet eligibility requirements are directly accepted. These include our sickest patients, such as those with cancer, uncontrolled diabetes and renal failure.

The vast majority have one or more chronic disease, such as diabetes or heart disease, and need access to a range of services including medical treatment, medications and ongoing care management.



**More than half**  
of our patients live in the neighborhood  
where the Clinic is located.

# Facing the Future Together

As she waited quietly in the exam room, Mung's heart was racing. She'd known for months that she was sick. But taking time off from her minimum wage job was a financial burden she'd hoped to avoid. During the 10 years that Mung had lived in the US, she'd never seen a doctor. But over time, her throat had become increasingly swollen and sore – finally reaching the point that it was difficult to speak and swallowing brought on excruciating pain. She didn't know what was going on. But two things she did know: she didn't have health insurance and there was no way she could pay for a medical crisis.

While Mung waited, the physician who had examined her was placing a call to Arlington Free Clinic (AFC). The doctor knew that Mung's symptoms suggested cancer and that she was uninsured. When returning to explain next steps for Mung, his first suggestion was to go to AFC.

Once at AFC, the waiting turned to action. Volunteer ENT Scott Spagnoli saw Mung right away. He ordered diagnostic testing that confirmed Stage III cancer. With no time wasted, Mung began a grueling regimen of simultaneous radiation and chemotherapy – 49 rounds of radiation and 10 of chemo. Through it all, Mung proved to be tough, resilient and grateful to be receiving top quality care.

After completing treatment, she regained strength and was back at work. But when she started to feel sick again, this time she knew what to do. She called Jyl, the AFC staff nurse who manages her care, and heeded Jyl's directions to come right to the Clinic for an exam.

Ten days of antibiotics for a chest infection didn't clear up her symptoms, so Mung was referred for a chest CT and follow up with Pulmonary & Medical Associates of Northern Virginia, whose physicians generously provide pro bono care for AFC patients. Now, as Mung awaits the results of the latest series of tests, she's clearly apprehensive. But Mung knows that this time, Jyl will be with her, along with AFC's wide network of medical support. Mung knows that this time, she's not alone.



# Beginning a New Chapter in Leadership

In early 1993, Nancy came to a meeting of the Steering Committee that was working to establish a free clinic in Arlington. During the months that followed, Stephen Sheehy, MD volunteered to be the Medical Director, Arlington Hospital committed to provide pro bono lab and x-ray services, and Thomas Jefferson Middle School was secured as the first clinic site. But Nancy knew that opening a clinic, recruiting volunteers and raising money would be a full-time job. So she suggested that we hire her to take it on. This required a huge leap of faith since, as she well knew, the Clinic had no funds. Any salary would have to be paid at a later date, if and when funds became available. Nancy was of course hired. From this modest beginning, Nancy has shepherded the Clinic to where it is today.

It has been truly amazing to see the almost unimaginable transformation of Arlington Free Clinic under Nancy's guiding hand. Because of her dedication to our mission and her remarkable organizational and leadership skills, thousands of low-income Arlingtonians have had the opportunity to live healthier lives.

At end of this year she will be retiring. Nancy will, quite simply, be missed greatly. We wish her only the best. At the same time, we remain mindful of our mission to provide top quality health care for low-income Arlingtonians.

Last year, when the Board of Directors learned of Nancy's plans, we established a comprehensive succession process. We reviewed AFC's sustainability plan and reexamined the organization's mission statement, essential job descriptions and best practice policies. Then, we engaged a consultant in our search for the organization's future leader. Currently, the consultant is compiling her recommendations from among an exciting pool of candidates. We expect to appoint an Executive Director before the year's end, and we are confident that Nancy's replacement will lead AFC to continued clinical and organizational excellence in the years to come.

— *Joe Backer, MD  
Founder, Arlington Free Clinic*

— *Kevin R. Sullivan, JD  
Chairman, Board of Directors*



*Left to right: Joe Backer,  
MD; Nancy Sanger  
Palleesen; Kevin R. Sullivan,*

# BOARD OF DIRECTORS

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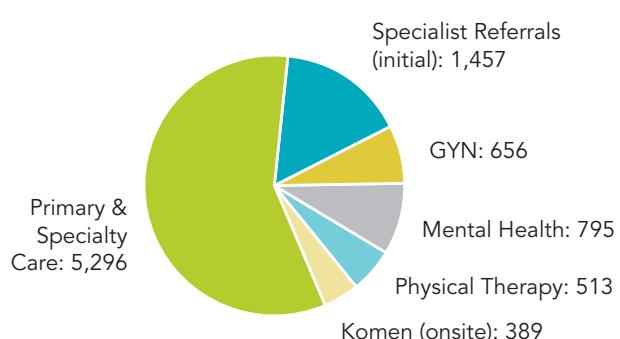
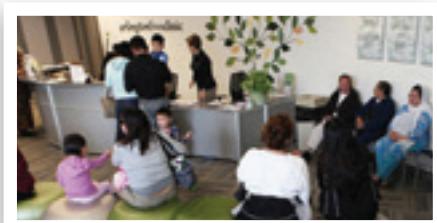
# HIGHLIGHTS

JULY 1, 2013 – JUNE 30, 2014

Arlington Free Clinic is grateful for the extraordinary support of community partners, volunteers and donors. Working together, our major achievements of FY14 include:

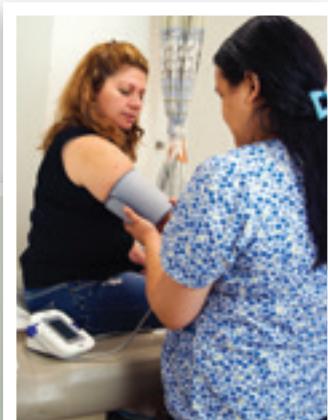
## Numbers that count

AFC provided **9,106 medical visits** for **1,756 individual patients**.



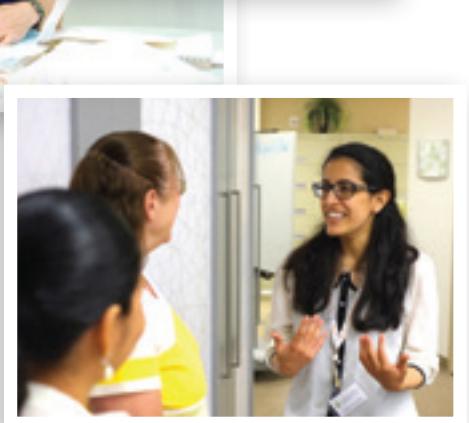
## New Patients

We brought in **430 Arlington residents** who previously did not have regular access to medical care. Of these, 38% came to us by referral from Virginia Hospital Center and community shelters.



## Volunteers

Volunteers are integrated into all aspects of patient care and clinic operations. Last year, **640 volunteers** provided over **18,180 hours of service**. The value of their volunteer hours is estimated to be **\$1,116,936**. Additionally, 175 Gala and Special Gifts Committee volunteers donated countless hours to raising essential funds through the Annual Benefit Gala.





## Adapting to the Affordable Care Act (ACA)

A small percentage of AFC patients are now able to purchase affordable health coverage. Throughout 2014, AFC partnered with local organizations to provide Health Insurance Marketplace counseling for patients. Over 100 patients enrolled in insurance plans and are making the transition to their new medical providers, fully equipped with their medical histories and medication lists. All have the opportunity to return to AFC for additional counseling if they have difficulty navigating their new insurance plans. As those who are eligible for insurance leave AFC, we are able to bring in more low-income Arlingtonians who continue to lack options for affordable health care.

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## Achievements in Breast Health Quality

Arlington Free Clinic is one of 13 clinics in the Washington Metro region that have been participating in the Breast Health Quality Consortium, a program initiated and supported by Susan G. Komen for the Cure and administered by the Primary Care Coalition of Montgomery County. The Consortium was created...."to reduce disparities in breast cancer mortality and quality of care for low-income and uninsured women in the region."

The Consortium studied three years of 1) Screening Rates by Clinic, 2) Referrals Rates by Clinic and 3) Follow-up after Abnormal Screening By Clinic – plus the national benchmarks. Arlington Free Clinic ranked #1 for all three measurements.

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## Patient Giving Tree

Join us in thanking all of the patients who have donated to Arlington Free Clinic over the past two decades. While medical care is free at AFC, grateful patients have always chosen to make donations as they are able. During our 20th Anniversary year, we wanted to display the contributions our patients make toward their care in a special way, so we created a Patient Giving Tree in our lobby. Each leaf on the wall behind the reception desk represents a patient who has given back to the Clinic. Over half of our patients have donated so far!

# FINANCIAL REPORT

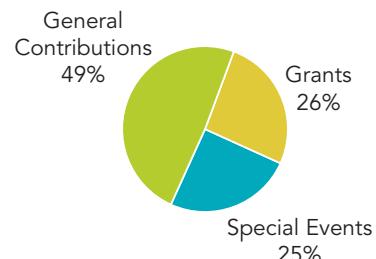
JULY 1, 2013 – JUNE 30, 2014

## ASSETS

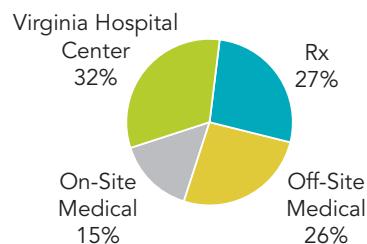
	JULY 1, 2014	JUNE 30, 2013
Cash & Equivalents	\$321,982	\$179,759
Contributions Receivable	\$430,955	\$462,818
Inventory	\$5,093	\$6,101
Prepaid Expenses	\$85,024	\$63,248
Investments	\$2,458,113	\$2,230,898
Fixed Assets	\$3,896,857	\$3,987,254
<b>Total Assets</b>	<b>\$7,198,024</b>	<b>\$6,930,078</b>

**TOTAL FINANCIAL SUPPORT:**  
**\$7,645,213**

**Cash Contributions:**  
**\$2,760,095**



**In-Kind Contributions:**  
**\$4,885,118**



## LIABILITIES AND NET ASSETS

	JULY 1, 2014	JUNE 30, 2013
<b>Current Liabilities</b>		
Accounts Payable & Accrued Expenses	\$154,678	\$154,445
Capital Lease Payable Current Portion	\$5,216	\$6,472
Total Current Liabilities	\$159,894	\$160,917
<b>Long Term Liabilities</b>		
Capital Lease Payable Net of Current Portion	\$17,711	\$1,146
<b>Total Liabilities</b>	<b>\$177,605</b>	<b>\$162,063</b>

## NET ASSETS

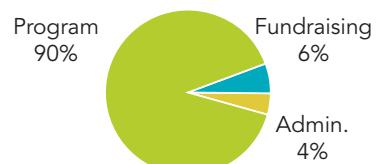
	JULY 1, 2014	JUNE 30, 2013
Unrestricted	\$5,768,008	\$5,587,096
Temp Restricted	\$884,137	\$812,645
Permanently Restricted	\$368,274	\$368,274
<b>Total Net Assets</b>	<b>\$7,020,419</b>	<b>\$6,768,015</b>

## TOTAL ASSETS AND LIABILITIES\*

**\$7,198,024      \$6,930,078**

\*Includes value of AFC office

**Expenses:**  
**\$7,392,809**



# Our Vision for Increasing Access to Dental Services

I am happy to be able to share some exciting news about an initiative to provide dental care to our patients at Arlington Free Clinic. Thanks to Nancy Pallesen's vision, there is a plan underway which will address this important gap in the services we provide.

The connection between oral health and overall health is well-recognized. Moreover, oral disease has a profound impact on a person's quality of life and psychosocial well-being. Not surprisingly, the greatest burden of oral diseases is on disadvantaged and socially marginalized populations. The goal of this new initiative is to expand AFC's scope of medical care to include access to low cost, high quality oral health services. AFC is currently searching for an appropriate space in which to provide dental

services. This program will build on AFC's well established community partnerships and develop new relationships to provide and support dental services. These services will include comprehensive examinations, cleanings, fillings, extractions and preventive care. Our long-term vision is the establishment of a three-operatory dental facility that will support and sustain ongoing oral health care that is integrated into AFC's patient centered medical model.

If you are interested in learning more about how you can help with this initiative, please contact Jody Steiner Kelly by email at [jody@arlingtonfreeclinic.org](mailto:jody@arlingtonfreeclinic.org).

—*Joan Bowes Ritter, MD  
Medical Director*



# MEDICAL PRACTICES VITAL TO AFC

Arlington Free Clinic is indebted to the following medical practices that so generously provided a wide variety of specialty medical services in their offices for hundreds of AFC patients.

Advanced Plastic Surgery Center  
Arlington ENT & Arlington Audiology Associates  
Arlington Musculoskeletal Center  
Arlington Palliative Care, PLC  
Arlington Podiatry Center  
Arlington Radiology Associates  
Arlington Radiation Oncology, PLLC  
Arlington Women's Center  
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Cardiovascular & Thoracic Surgery Associates  
Commonwealth Orthopaedics Group  
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Fairfax Radiological Consultants  
Gastroenterology Center of Northern Virginia  
General Internal Medicine Group  
Wendy Gottlieb, MD  
Hand-N-Hand Therapy, LLC  
Heart Care of Virginia

Heart & Vascular Care  
Insight Imaging Center of Arlington  
Joseph Buchino, MD & Associates  
Lions Eye Clinic  
Bayani Manalo, MD  
Medical College of Virginia  
Metropolitan Surgical Associates, PC; Metropolitan Breast Center  
National Institutes of Health  
Nirschl Orthopedic Center for Sports Medicine and Joint Reconstruction  
Northern Virginia Dental Clinic  
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Pulmonary & Medical Associates of Northern Virginia

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The Retina Group of Washington  
Ian Shenk, MD  
Skin Cancer Surgery Center  
TLC Neurology  
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Virginia Cancer Specialists  
Virginia Heart  
Virginia Hospital Center (VHC)  
Virginia Nephrology Group  
Virginia Neurosurgeons, PC  
VHC Physician Group: Colorectal Surgery  
VHC Physician Group: Infectious Diseases  
VHC Physician Group: Reinsch Pierce Family Center for Breast Health  
VHC Physician Group: Surgical Specialists  
VHC Physician Group: Urogynecology & Pelvic Surgery  
VHC Physician Group: Urology  
Washington Eye Physicians & Surgeons  
Washington Radiology Associates

1- Ivan Petrovitch, MD, Northern VA Radiology Consultants 2- Robert Christie, MD, Virginia Cancer Specialists 3- Northern Virginia Neurologic Associates



# HONOR ROLL OF DONORS

This Honor Roll lists donors to Arlington Free Clinic between July 1, 2013 and June 30, 2014. Gifts of every size are appreciated and wisely used.

## \$100,000 to \$199,999

CareFirst BlueCross BlueShield  
Mr. & Mrs. Timothy Naughton

## \$50,000 to \$99,999

Arlington County, Virginia  
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The Christiansen Table,  
2013 AFC Benefit Gala



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*Former Gala and Special Gifts Chairs, left to right: Marybeth Sullivan, Kevin Sullivan, Joanna Ehat, Grant Ehat, Thomas Shootz, Amy Otteni, Ruth McGoff, Mary Ann Nirschl*



### \$1,000 to \$2,499

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"What would become of us if we didn't have good health insurance?" That's a question we have asked ourselves each of the many times one of us has had a serious, and in Paul's case, life-threatening medical problem. It goes without saying that each has brought a flood of worries. But, because we have excellent insurance, cost has not been a barrier to getting the medical care we need.

That is an incredible blessing, and it breaks our hearts to know that far too many people go without proper care. Contributing to Arlington Free Clinic is an important way to give back. For us, this giving is nothing short of a necessary accompaniment to our health care blessings.

The Clinic is a lifeline for so many who have no other way to access health care, and the need continues to be great.

—Linda Hill & Paul Steinmetz



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Left: The Gordon and Silverwood Table,  
2013 AFC Benefit Gala

Right: The Grand Benefactor Table: The JBG Companies,  
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These donations include off-site medical services, donors of gifts to the Gala's silent auction and donors of other in-kind services to the Clinic.

**\$1,560,076**



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1



2

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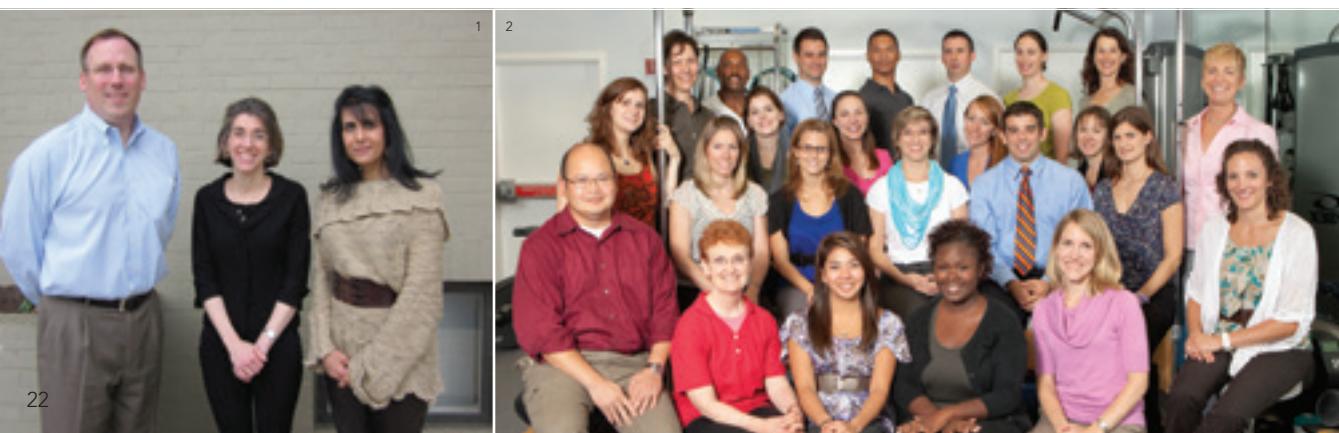
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JULY 1, 2013 – JUNE 30, 2014

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<b>Dr. Tom Connally</b> Mr. & Mrs. Peter A. Arntson Mrs. Marie W. Ridder	<b>Mr. &amp; Mrs. Lesley &amp; Michael Grosso</b> Ms. Marie Adele Dennis	<b>Diane &amp; Timothy Naughton</b> Ms. Virginia & Richard Michaux Mr. Walter E. Monroe Ms. Nancy L. Onderka Ms. Patricia K. Stehly	<b>Ms. Rosa Scott</b> Mr. & Mrs. Douglas Spaulding Ms. Joan S. Urbanczyk
<b>Dr. &amp; Mrs. N. Thomas Connally (Merry Christmas)</b> Ms. Amanda Scott	<b>Ms. Joan Hill</b> Mr. & Mrs. Barry L. Reichenbaugh	<b>Mr. John Murphy &amp; Washington Workplace</b> Mr. & Mrs. Mark Warren	<b>Dr. Laura Stone</b> Mr. Scott Wing & Ms. Natasha Atkins
<b>Mr. &amp; Mrs. Daniel Creedon (Merry Christmas)</b> Mr. & Mrs. Mark Creedon Connelly	<b>Mr. &amp; Mrs. Naomi &amp; Gene Karp</b> Mr. E. Mark Linton	<b>Diane &amp; Timothy Naughton</b> Ms. Virginia & Richard Michaux Mr. Walter E. Monroe Ms. Nancy L. Onderka Ms. Patricia K. Stehly	<b>Ms. Kimberly Taylor (Merry Christmas)</b> Mr. David Collins
<b>Ms. Debbie Danaceau</b> SunDial Foundation, Inc.	<b>Ms. Susan Kessler &amp; Mr. Jeffery Berger (Wedding)</b> Mr. & Mrs. Paul J. Hyman	<b>Mr. Thomas G. Nichols &amp; Ms. Naomi Klaus</b> Ms. Pamela J. Stutts & Mr. Mike Stutts	<b>Mr. &amp; Mrs. Fernando Van Reigersberg</b> Mr. George Moose & Ms. Judith Kaufmann
<b>Ms. Wanda Dobrovolny</b> Ms. Coralie Miller	<b>Dr. Donald Knowlan</b> Dr. & Mrs. Randolph Frank	<b>NoVA Lights Chorale Board</b> Ms. Barbara J. Stefan	<b>The Volunteers</b> Ms. Marjorie Burdetsky
<b>Ms. Mary M. Donovan, RN</b> Mr. & Mrs. Michael H. Bratt	<b>Dr. Hey-Jin Kong</b> Ms. Carol A. Wakefield	<b>Omega Wealth Management's Clients &amp; Professional Affiliations</b> Ms. Lisa Kirchenbauer	<b>Mr. Michael A. Watson</b> Ms. Anne H. Watson
<b>Ms. Linda Edquist</b> Anonymous Mr. & Mrs. William C. Scruggs	<b>Dr. Amy Koteka</b> Ms. Carol A. Wakefield	<b>Ms. Nancy Sanger Pallesen</b> Ms. Doris Y. Boehly	<b>Carol Marsh &amp; The Wednesday Volunteer Team</b> Ms. Lynn Durel Ms. Diane Wiley Mr. & Mrs. Glenn A. Ferguson
<b>Ms. Rose Fabia &amp; Mr. Dave Sterling (Wedding)</b> Ms. C.L. Allen Ms. Susan M. McBride	<b>Ms. Margaret Lampe (Birthday)</b> Mr. & Mrs. William T. Powers, Jr.	<b>PAX Volunteers</b> Mr. & Mrs. Charles E. Diss	<b>Mr. John Wise</b> Mr. & Mrs. Ted Helman
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<b>Ms. Daphne Feigin</b> Mr. & Mrs. David Feigin	<b>Mr. &amp; Mrs. Jefferson &amp; Cheryle Livermon</b> Mr. Jefferson Livermon	<b>Ms. Katherine Price</b> Mr. & Mrs. Glenn A. Ferguson	<b>Mr. Earle &amp; Sylvia Smith Young</b> Mr. & Mrs. Timothy S. Bell
<b>Ms. Charlotte Ruth Feigin (Birthday)</b> Mr. & Mrs. David Feigin	<b>Dr. Margaret Loewith</b> Dr. Jane E. Piness & Mr. John M. O'Neil	<b>Dr. Ranjit Pullarkat (Father's Day)</b> Ms. Caroline Arthur	<b>Dr. Steve Zimmet</b> Ms. Katie Duffy

# IN MEMORY

JULY 1, 2013 – JUNE 30, 2014

Note: The name of the person honored is in bold.

<b>Children &amp; Teachers of Sandy Hook Elementary</b> Anonymous	<b>Ms. Fran Gedney</b> Mr. John M. Pelkey & Ms. Lynn E. Berry	<b>Mr. Mark Moseley</b> Mrs. Philip T. Rodilosso	<b>Ms. Sandra Schurman</b> Ms. Valerie Kay Schurman
<b>Mr. Jim Bowley</b> Ms. Carol R. Bowley	<b>Dr. Robert Gruver</b> Dr. & Mrs. Peter Zullo	<b>Mr. Sean O'Neill</b> Dr. Eileen O'Neill & Mr. Michael Jakob	<b>Ben Scott</b> Ms. Rosa V. Scott
<b>Ms. Lois H. Branigan</b> Mr. Christopher S. Branigan	<b>Mr. John A. Hamilton</b> Mr. & Mrs. Edward Eichler Dr. Susan Fitzgerald Ms. Barbara C. Hennessey Mr. Martin Kos Mr. Matthew McManus Ms. Michelle Wasserman Ms. Betty Whitaker	<b>Abigail Amelia Ortiz</b> Brooke, Brantley & Laura Busbee Ms. Denise Cashman Mr. Dennis Clarke Ms. Kristina Emminger & Mr. Christopher Young Lt. Col. & Mrs. Charles T. Horner, III Colleen, Scott & Delany McQuade	<b>Ms. Ilana Sharon</b> Ms. Laure Hadas-Lebel & Mr. Elad Sharon
<b>Mr. Marion Burson</b> Ms. Margaret Belliel Mr. & Mrs. Tom A. McDonald Pace Harmon & Mr. Steve Martin Mrs. Philip T. Rodilosso Ms. Marcia Tenney Mr. & Mrs. Thomas Vincus	<b>Ms. Aurora Hoare</b> General Internal Medicine Group	<b>Mr. &amp; Mrs. Brad Rehak</b> Mr. Donald Roland & Family Ms. Susan Schwartz & Mr. Leon Bogdan Mr. Jon Darryl Thomas Wakos Kickball Team & Andrea Williams	<b>Dr. Stephen Sheehy</b> Mr. & Mrs. James E. Duffy Mr. & Mrs. Steve Franklin Margaret M. Holland Charitable Fund
<b>Ms. Carola Yon Chang</b> Ms. Elsa Chang	<b>Mr. Harry E. Jagoda</b> Mrs. Philip T. Rodilosso	<b>Mr. Richard Paul</b> Mr. & Mrs. Rudolf M. Planert	<b>Mr. George Simms</b> Mr. & Mrs. Albert Chaiken
<b>Ms. Soo Cheng</b> Mr. Lawrence Cheng Mr. & Mrs. Gordon M. Grant	<b>Neil D. Kaplan, Ph.D</b> Mr. Robert Hacala & Ms. Megan Hacala	<b>Dr. Sarah Petrone</b> General Internal Medicine Group	<b>Ms. Georgia Sincavitz</b> Anonymous
<b>Mr. Robert Clark</b> Mr. Paul William Nary & Ms. Simi Nary	<b>Ms. Shirley Kostik</b> Ms. Jennifer Powers Ms. Ann M. Yarborough	<b>Mr. Walker Pollard</b> Ms. Suzanne Pollard & Mr. Michael Britt-Crane	<b>Ms. Christine Singer</b> Mrs. Philip T. Rodilosso Ms. Marcia Tenney
<b>Mr. Erin Randall Cutlip</b> Mr. David A. Doliber & Mr. Christopher B. Male	<b>Mr. Hank Lampe</b> Mr. & Mrs. James Korman Mr. & Mrs. John Teunis	<b>Ms. Karen Pyrah</b> Mr. & Mrs. Myron Feinsilber Mr. Martin J. Loftus Mr. & Mrs. Mark Pankin	<b>Dr. Kenneth Stoll</b> Mr. & Mrs. Pierce E. DeGross, III
<b>Mr. Lin Daniel</b> Ms. Jacqueline Benson	<b>Ms. Angela Lien</b> Ms. Ann C. Cole	<b>Mr. Buddy Recame (In Memory of his Centennial Birthdate)</b> Bartholomew J. Recame, Sr. Foundation	<b>Ms. Teresa Super</b> Mr. & Mrs. Greg Super
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<b>Ms. Muriel Deming</b> Ms. Mary Ackourey Ms. Cristina Farias-Gomez Mr. & Mrs. Phil Woods	<b>Jean, Madalyn, John and Howard</b> Mr. & Mrs. Nicholas Penning	<b>Ms. Natalie L. Richards</b> Mr. & Mrs. Douglas W. Richards	<b>Ms. Nancy Thibeault</b> Mrs. Philip T. Rodilosso
<b>Gaby DeThomas</b> Ms. Karen DeThomas	<b>Ms. Eleanor Mahler</b> Ms. Anna C. Thode & Mr. Peter Skiff	<b>Ms. Katherine S. Roberts</b> Mr. Jared Roberts	<b>Ms. Betty Iley Tracey</b> Mrs. Dorothy I. Rogers
<b>Ms. Melody Duffalo</b> Dr. Chad Jeremy Duffalo	<b>Mr. Richard A. McAdam</b> Anonymous	<b>Dr. Philip T. Rodilosso</b> Dr. & Mrs. Alfred M. Beck Dr. & Mrs. Wilson L. Coudon Ms. Gail A. Reilly Mrs. Philip T. Rodilosso Mr. & Mrs. Leonard Sattler Dr. & Mrs. Lawrence M. Stein	<b>Ms. Mary Uscian</b> Mr. Robert Dinse & Ms. Laura Anderko
<b>Ms. Dawn Ecenroad</b> Ms. Lisa J. Grosh	<b>Ms. Cynthia McMullen</b> Ms. Anita W. Malone	<b>Capt. Phil Rush</b> Mr. & Mrs. Bruce A. Burns	<b>Mr. Jose Clemente Vivanco</b> Dr. & Mrs. Richard J. Hart
<b>Ms. Jane Finocchiaro</b> Dr. & Mrs. Richard J. Hart	<b>Mr. Joseph R. Milford</b> Mrs. Philip T. Rodilosso		
<b>Ms. Marian Francois</b> Mr. & Mrs. James P. Francois	<b>Mr. Robert Minter</b> Mrs. George F. Gauzza		
<b>Ms. Angele Frantz</b> Ms. Barbara Blanche Ms. Lee Miller & Mr. Geoffrey K. Bentz	<b>Mr. Michael Miranda</b> Mrs. Philip T. Rodilosso		

# OUR VOLUNTEERS

JULY 1, 2013 – JUNE 30, 2014

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 Megan Alperstein  
 Donna Alpi  
 Katy Banks  
 Rachel Bedell  
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 David Chow, MD  
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 Eleanore Christiansen  
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 Jennifer Gamboa, DPT  
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 Jennifer Irvin  
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Andrea Kirshner  
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 Ginger Loper  
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 Mindi McClure  
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 Ruth McGoff  
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 Molly Sebastian, MD  
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 Stephanie Shea-O'Connor  
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 Alise Troester  
 Alexandra Voigt  
 Lee Walters  
 Diane Wiley  
 Jennifer Winters  
 George Wyatt, Esq.  
 Michelle Zook

Laura Stone, MD  
 and patient.



2014 Gala Committee, left to right: Stacey Settle, Michelle Zook, Kathy Townshend, Alison Shay, Laura Tramonte, Adrienne Scribner, Paige McKenzie, Kit Gordon

# A Deeper Look Inside Arlington Free Clinic

I started volunteering at Arlington Free Clinic in January 1994. Over the next two decades, I watched as incoming patients arrived with more and more serious conditions. As AFC grew and expanded services to address complex illnesses, I sometimes wondered if volunteer clinicians could adequately provide care at the level required by our truly sick patient population.

After I left my volunteer shift I wondered... did my notes and messages get transferred? Did lab tests get ordered and reviewed? Were patients receiving referrals and going to their follow-up appointments?

This summer, my questions were answered when I had the opportunity to join the staff of Arlington Free Clinic full-time as a Medical Case Manager. During my 20 years with AFC as a volunteer, I'd only glimpsed a piece of what was happening – so much more goes on behind the scenes. It's been an amazing experience to witness firsthand how all the different pieces come together to yield coordinated, high-quality medical service. The AFC staff works closely with our network of volunteers and partners to treat the whole patient, thus ensuring a very high level of care. Providers in the community give generously of their time and talent so that patients can be referred offsite for anything not provided onsite at the Clinic. We take patient care a step further for those with complex or chronic conditions by assigning them to one of four staff nurses who closely monitor their progress and make sure they're making appropriate health gains. I am impressed and so proud to be part of Arlington Free Clinic.

—Eleanor Richards, RN



## VOLUNTEERS

(CONTINUED)

### Physicians

Natalia Alexandrova-Kayloe, MD  
William Alms, MD  
Sejal Amin, MD  
Gil Ascunce, MD  
Gordon Avery, MD  
Joseph Backer, MD  
Achana Ball, MD  
Michael Ball, MD  
Christina Baselga, MD  
Andrew Becker, MD  
Paula Bergamini, MD  
Dawn Bird, MD  
Brian Boland, MD  
Lillibeth Boruchow, MD  
Deborah Bowers, MD  
Joseph Buchino, MD  
Thomas Butler, MD  
Melanie Buttross, MD  
Maria Canter, MD  
M. Anthony Casolaro, MD  
Stephanie Chang, MD  
Kenneth Cho, MD  
Robert Christie, MD  
Carol Ciofalo, MD  
Andrea Clark, MD  
N. Thomas Connally, MD  
Shawn Corcoran, MD  
William Coward, MD  
Mary Crowther, MD  
Eric Czander, MD  
Timothy Daley, MD  
Henry Danaceau, MD  
Steven Danaceau, MD  
William Deegan, MD  
Neelima Denduluri, MD  
Neal Desai, MD  
Karen Dixon, MD  
David Duhamel, MD  
Nicole Ehrhardt, MD  
J. Jeffrey Elliott, MD  
Heba Elzawahry, MD  
Aysha Farooqi, MD  
John Feigert, MD  
Nina Fisher, MD  
Daniel Foster, MD  
William Franklin, MD  
Loren Friedman, MD  
Glenn Fuchs, MD  
Ann Fulenwider  
Lynne Gaby, MD  
Charles Gandy, MD  
John Garrett, MD  
Stafford Goldstein, MD  
Herbert Golomb, MD



Todd Goodluck, MD  
Wendy Gottlieb, MD  
Bernard Grand, MD  
Pradeep Gupta, MD  
Sonia Guzman, MD  
Jeff Hales, MD  
John Haresch, MD  
Jessica Hirschhorn, MD  
Raymond Hoare, MD  
Robert Hong, MD  
Mohammad Hoque, MD  
M. Zafar Iqbal, MD  
Kamal Jaroudi, MD  
Michael Jay, MD  
Andrew Joel, MD  
Anjuli Jindal, MD  
Caesar Junker, MD  
Abraham Kader, MD  
Madhavi Kakarla, MD  
Rajitha Kamshatti, MD  
Charanjit Khurana, MD  
Curi Kim, MD  
Rebekah Kim, MD  
Kaleen Kitay, MD  
Coleen Kivlahan, MD  
Michelle Kladakis, MD  
Edina Komlodi-Pasztor, MD  
Kimberly Kongkasawan, MD  
Mahesh Krishnan, MD  
Robert Kruger, MD  
Ash Kshirsagar, MD  
George Kuo, MD

Diego Kuperschmidt, MD  
Marcelo Kuperschmit, MD  
Corrine Lahti, MD  
Michelle LaRue, MD  
Erika Latchis, MD  
Robert Lederman, MD  
David Lee, MD  
Jennifer Lee, MD  
Joseph Lee, MD  
Edward Lefrak, MD  
Charles Lefton, MD  
Peter LeNard, MD  
Matthew Leonard, MD  
Leonard Levine, MD  
Warren Levy, MD  
C. Vivia Liang, MD  
Vinh Mai, MD  
John Maloney, MD  
Bayani Manalo, MD  
Kenneth Marshall, MD  
John Martin, MD  
Mami Martin, MD  
James Mayes, MD  
John McConnell, MD  
Kathleen McCray, MD  
Jennifer McQuade, MD  
Russell McWey, MD  
Paul Messinger, MD  
Sarah Mezban, MD  
Rahit Modak, MD  
Andrew Montemarano, MD  
Robert Mordkin, MD

Michael Morris, MD  
Robert Morton, MD  
Timothy Muir, MD  
Talal Munasifi, MD  
Trevor Myers, MD  
Manesh Nachnani, MD  
Suchithra Nancherla, MD  
Nadim Nasr, MD  
Stephen Neufeld, MD  
Duong Nguyen, MD  
Dorothy Nicholson, MD  
Andrés Nieto, MD  
Robert Nirschl, MD  
Carrie O'Gara, MD  
Derek Ochiai, MD  
John Oh, MD  
David Orange, MD  
Antonio Parente, MD  
Amit Patel, MD  
Marina Pavlova, MD  
Gary Penner, MD  
Margaret Perrin, MD  
Ivan Petrovitch, MD  
Frank Petrone, MD  
Thomas Pilkington, MD  
Jane Piness, MD  
Caroline Poplin, MD  
Cary Poropatich, MD  
Edward Pozarny, MD  
Kathleen Price, MD  
Ulrich Prinz, MD  
Robert Prominsky, MD

Martin Prosky, MD  
Thomas Rakowski, MD  
Claude Raphael, MD  
Susan Rattner, MD  
Gregory Ray, MD  
Russell Rayman, MD  
John Rhee, MD  
Christopher Renner, OD  
Charles Riedel, MD  
Joan Ritter, MD  
Kyle Rockers, MD  
Patricia Rodriguez, MD  
David Romness, MD  
Cassie Root, MD  
Faye Rosenbaum, MD  
Gustavo Rossi, MD  
Preeti Rout, MD  
J.R. Salameh, MD  
John Sandiford, MD  
Matthew Sandusky, MD  
Luis Sanz, MD  
Daniel Schmelka, MD  
Frederick Schwab, MD  
Molly Sebastian, MD  
Nipun Sharma, MD  
Ian Shenk, MD  
Mona Siddiqui, MD  
Dodd Sims, MD  
Damaneon Smith, MD  
Larry Smith, MD  
Sarah Smith, MD  
Bertram Snyder, MD

Eugene Soh, MD  
Stephanie Soofer, MD  
Scott Spagnoli, MD  
Michael Staloch, MD  
Jerome Stein, MD  
Lawrence Stein, MD  
Laura Stone, MD  
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Jose Tissera, MD  
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Susan Wittig, MD  
Randall Wong, MD  
Donald Wright, MD  
Christopher Wyckoff, MD  
Chahine Yamine, MD  
J-Tien Yeh, MD  
Steven Zimmet, MD

## VOLUNTEERS (CONTINUED)

### Nurse Practitioners, CANs, Physician Assistants & Nurses

Andrea Anderson, RN  
Carol Baker, RN  
Christina Balz, RN  
Gigi Bate, RN  
Julianne Braudis, RN  
Pat Brosnan, RN  
Leventon Brown  
Natalie Bush, RN  
Heather Casseaux, PA  
Diane Chow, RN  
Faith Claman, NP  
Ellen Croog, RN  
Dana Crowdus, RN  
Christina Cuesta, NP  
Regina DeCristofaro, RN  
Honora Dent, RN  
Lynnette Downs, RN  
Robyne Doyle, RN  
Cynthia Dunbar, RN  
Leslie Edwards, RN  
Barbara Fay, RN  
Audrey Ferguson, RN  
Ladan Foruraghi, NP  
Mary Jo Frickel, NP  
Jennie Gasch, RN  
David Glasser, PA  
Jessica Godshall, RN  
Catherine Gordon, RN  
Mary Harding, RN

Catherine Hatch, NP  
Elizabeth Healy, NP  
Sarah Holt, RN  
Judy Irons, RN  
Michael Jacobsen, PA  
Bridget Jennison, RN  
Bora Jin, PA  
Penny Kardis, RN  
Linda Keyser, RN  
Menawar Khalil, RN  
Amita Khatri, CNA  
Karen King, CAN  
Allan Korff, NP  
Beth Kreikemeier, RN  
Edina Komlodi-Pasztor  
Maria Teresa Laguna  
Michelle LaRue, RN  
Trudy Lefrak, RN  
Clester Lenoir, RN  
Nicole Long, NP  
Mary Ludden, RN  
Carmen Marcus, RN  
Martha Mathis, RN  
Kerry McGonagle, RN  
Mary Miossi, RN  
Lisa Moak, PA  
Pamela Mirick, RN  
Kathleen Mulvihill  
Virginia O'Connell, RN  
Rosemary Padberg, RN  
Emily Page, RN  
Lois Phillips, RN

Wendy Phillips, PA  
Christine Pintz, NP  
Mary Porretta, RN  
Marjorie Radford, RN  
Robert Reynolds, RN  
Eleanor Richards, RN  
Sharon Sebastian, RN  
Julie Seeley, RN  
Sylvia Smith, NP  
Lorrie Stanton, RN  
Christine Strasser, RN  
Christina Sutton, RN  
Megan Symanowitz, RN  
Jean Vita, RN  
Leilani Wagner, NP  
Susan Walsh, RN  
Megan Wholey, PA  
Kate Wilson, RN  
Mary Winslow, RN  
Erika Young, RN

### Pharmacists

Hanan Alkaysi, PharmD  
Wade Chi, PharmD  
Loan Chin, PharmD  
Caroline Eimer, PharmD  
Ira Faden, RPh  
Michael Girgis, PharmD  
Ben Kamrad, PharmD  
James Mizner, RPh  
Colman Mulkerrins, PharmD

Marissa Schlaifer, RPh  
Mary Vogel, PharmD

### Educators, Therapists, Technicians, & Counselors

Erin Bartlett  
Marlene Alvarez  
Nacer Amrani  
Jane Ashley, MSW  
Lloyd Bell  
Nancy Branberg, PT  
James Cochran  
John Dietrick  
Awilda Fuentes  
Jacqueline Geralnick, RD  
Maribel Gonzales  
Andrea Grunberger, PT  
Brittany Guerra  
Nicole Jacobs, PT  
Amanda Johnson  
Lisa Leang  
Sylvia Lesse  
Andrea Limmer  
Ryn Lister, PT  
Jenna Marchitello, PT  
Merry Macke, MSW  
Marie Markey, PT  
Emily Ann Miller, RD  
Elisa Milos  
Allaire Monticollo  
Panteha Nazari, PT

Molica Nuon  
Misbah Patel  
Jane Phelan  
Elana Pinkasovic  
Anne Reese, MSW  
Kenneth Ricks  
Julie Ries, PT, PhD  
Lauren Reising, PT  
Mary Rouleau  
Rita Siebenaler, MSW  
Vaishali Sikotra, MPT  
Melany Su  
Karen Tapia-Suarez  
Joy Wells  
Nancy White, PT  
Fatma Youssef, PhD

### Clinic & Pharmacy Support, Interpreters, Administrative Volunteers

Veronica Abraham, MD  
Joe Adcock  
Martha Aguilera-Salas  
Lamia Alamri  
Sandra Alboum  
Laura Almanza  
Marguerite Andreu  
Jacqueline Aredo  
Dorothee Arnold  
Maria Christina Arnold  
Eleonore Aubry



1- Brian Boland, MD 2- Joseph Buchino, MD & Associates 3- 2014 Summer Interns 4- Sylvia Lesse 5- Catherine Hatch, NP



1- Tim Daley, MD 2- Maria Rojas,  
AFC Patient and Volunteer  
3- Laura Torres 4- Bill Tirado  
5- Bud Hensgen

Lucia Baker	J.J. DiBella	Alyssa Hosey	Mary Ann Nirschl	Lenora Sowa
Barat Balan	Mary Eileen Dixon	Hyder Husain	Ashley Nguyen	Andrew Speidell
Marta Barkell	Danielle Dorfman	Svetlana Istomina	Jose Olivas	Elaine Squeri
Marila Belcher	Margaret Du	Evangeline Javier	Marvin Ortiz	Anna Steenrod
Jan Belz	Alexandra Dubinskaya	Gloria Jimenez	Daphne Papamichael	Larry Sueters
John Belz	Tama Duffy Day	Wade Johnson	Leah Price	Conor Sullivan
Vicky Blanco	Lammot DuPont	Lauren Joliff-Haasbroek	Lauren Prosser	Ledia Tabor
Sandra Boodman	Lynn Durel	Carol Jones	Monica Quintana	Natalie Tan
Nancy Bossard	Derek Dye	Morgan Jones	Lynne Ragazzini	Steven Tan
Suzanne Brannan	Linda Edquist	Jill Kathman	Gretchen Redmond	Thomas Thomas
Joan Bready	Patsy Edwards	Barbara Keish	Ana Rivera	Bill Tirado
Jenny Brondyk	Barbara Ehrlich	Jae Kim	Margie Rivera	Laura Torres
Sarah Brundage	Jennifer Emry	Michelle King	Alma Rodriguez	Sarah Trusty
Marcela Buendia	Alberto Enciso	Douglas Kline	Dorothy Rogers	Alejandra Underwood
Lauren Buenнемeyer	Eva Erbskorn	Kim Klingler	Maria Rojas	Carter Vaden
Julie Calvert	Francisco Espaillat	Barbara Korman	Mercedes Roquebert	Fernando Van Reigersberg
Mara Campbell	Michelina Ferate	Marge Larson	Clayton Russell	Stephanie Van Reigersberg
Ignacio (Nacho) Cantu	Estela Fernandez	Amy Law	Beronica Salas	Sylvia Villacampa
Jacob Carey	Beth Fricano	Susan Lechner	Didi Salmon	Violaine Philippe Walker
Xavier (Chevy) Cargol	Joaquin Friedman	Karen Levitan	Mimi Sanchez-Hoff	Nicole Wanner
Jené Carter	Mabelle Giraldo	Nancy Limprecht	Lucrecia Santano	Dianne Welsh
Giselle Casillas	Keith Godfrey	Carolyn Little	Terri Schapiro	Robert Wilson
Iris Castro	Sharon Golden	Marilu MacCarthy	Greg Schlosberg	Allen Yiu
Marton Cavani	Kit Gordon	Jennifer MacKellar	Susan Schmidt	Earle Young, Jr.
Rushi Challa	Robin Gradison	Chris Markus	Anne Schuurman-	Rabia Yousaf
Elsa Chang	Gina Grantham	Jane McGlone	Thompson	Sheila Zedlewski
Lee Ann Chang	Marilyn Guerrero	George Meek	Rosa Scott	Lauren Zhang
Agnes Cheng	Marta Hahn	Mary Mellon	Elizabeth Sejas	
Michael Choi	Peggy Halpern	Caroline Mensah-Kane	Katherine Sejas	
David Chow	Monika Harrison	Paul Messinger	Susan Senn	
Elena Ciotti-Miller	Hannah Hauptman	Richard Mickle	Sejal Shah	
Pia Clark	Sue Henkin	Madeline Mocko	Safwan Shahriar	
David Cohen	Bud Hensgen	Marianne Moerman	Nicole Sheehan	
Katrina Cohen	Charlotte Heppner	Lauren Montalvo	Chelsea Slade	
Carter Cromartie	Kristelle Hicks	Andy Moore	Marilee Socia	
Dina Cuttler	Linda Hill	Sean Mortenson	Amor Sola	
Marco DeLucca	JoAnn Holland	Kay Nassetta	Jennifer Sosin	

# OUR STAFF

Nancy Sanger Pallesen  
Executive Director

## Clinical Services

Sheila Ryan  
Director of Clinical Services

Luisa Aburto  
Clinical Assistant

Margie Badman  
Nurse Manager

Surekha Cohen  
Nurse Manager

Maura Constance  
Nurse Practitioner

Kensie Huezo  
Medical Assistant

Matthew Kennedy  
Case Manager

Terry McManus  
Nurse Practitioner

Hilonka Morales  
Clinical Administrative Assistant

Jyl Pomeroy  
Program Manager, Mental Health

Liz Rosales  
Medical Assistant

Aida Salamanca  
Medical Assistant

Mary Anne Taylor  
Nurse Manager

Martha Ware  
Nurse Manager, Women's Health

## Pharmacy

Judy Dietrick  
Pharmacist-in-Charge

Gaby Arispe  
Pharmacy Technician

Wendy Boning  
Pharmacists

Mary Anne Panich  
Pharmacists

## Clinical Administration

Jody Steiner Kelly  
Director of Clinical Administration

Marlene Alvarez  
Eligibility Specialist

Gloria Jimenez  
Receptionist

Marietha Mayen  
Appointment Scheduler

Rosa Scott  
Physical Therapy Coordinator

Mario Vargas  
Clinical Administrator

## Development

Kathryn Kovacs  
Events Manager

Alicia Nieves  
Communications Manager

Paula Potts  
Director of Foundation Relations

## Finance, Human Resources, IT

Coralie Miller  
Director of Finance & Human Resources

Solomon Habte  
IT & Facility Manager

## Volunteers

Lee Miller  
Director of Volunteers

Report design by Winking Fish  
Photography by Joseph Allen,  
Mike Bennett and Lawrence Cheng



## Parting Words from Nancy Sanger Pallesen



Way back in 1995, I commented to Board Chair Joe Backer how truly nice everyone is who I come in contact with in the Clinic.

Joe immediately responded with a fact that holds true today, "Everyone who comes to the Clinic wants to be there!" Patients come because their medical needs are tended to and they are very grateful; volunteers choose to come because they believe in the mission and know they have something to give; and the staff is here because we are able to use our skills in an environment that also enriches our own lives.

One of the reasons that I took this job in 1993 was the chance to work again with volunteers. Collectively and individually, volunteers increase the chances for success; they are not necessarily like-minded but that's the gift. I just knew that with many good minds and hearts working together, the Clinic would succeed.

Donors definitely took a leap of faith when we sent out our first appeal letter. Our 1994 annual budget was \$70,000 and the community responded with an amazing \$100,000. Since then our incredible donors have supported our growth – from the hallways of TJ Middle School, through two transitional clinic sites, to our award winning current clinic space. I am so grateful to each and every person, business and foundation who has contributed – from donors who are able to give \$25 a year to those who give \$25,000 and more.

I will certainly miss living and breathing Arlington Free Clinic as I have enjoyed doing for all these years, and I will especially miss all the wonderful people I have met along the way. My parting thought that I would like to share is that opportunities always exist. The challenge is to recognize them and grasp them and to believe that we can reach beyond what we know is possible to what we dream is possible. Thank you for the opportunity to make the dream a reality. It has been an extraordinary gift to me.

—Nancy Sanger Pallesen



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